

RETURNS WITHOUT REVERSE VENDING MACHINE



CANS / PLASTIC BOTTLES

Sort cans and plastic bottles separately

Return all cans, also non-deposit.

Return only plastic bottles with Palpa's deposit marking.



Return cans / plastic bottles as empty and intact in a manual bag (red print)

Close the bag tightly with a tie band

The bag must not be overfilled.

Leave at least 30 cm gap between the tie band and the top of the bag.

The tie band can't be reopened.



Attach Palpa sticker to the tie and save the tag

Mark the content (can/plastic bottle) and the date to the tag for checking the refunds later.

GLASS BOTTLES



Sort only beverage packages of glass into the container

Return glass bottles as empty and intact in a glass container with a lid (240 L, 80 € incl. VAT 25,5 %). Fill the container completely, at least to the top of the sticker on the frontside.

Attach Palpa sticker to the tie and save the tag

Attach Palpa sticker to a tie band hanging from the lid handle. Mark the content and the date to the tag for checking the refunds later.

Make sure that the container is not marked with a sticker of a previous user. Remove all the extra stickers or make the barcodes unreadable by drawing a line above the barcode.



NOTE! It is not allowed to put garbage or other impurities to the returns.

If a return is made in violation of instructions Palpa has the right to sanction the return location. The beverage supplier has the right to refuse to pick up a transport unit that is not packed according to Palpa's instruction.

LOGISTICS AND PACKAGING SUPPLIES

The beverage supplier picks up the bags and full containers in connection with a beverage delivery. The driver of the beverage supplier reads the barcodes and delivers the bags to the operator.

Order additional containers and a pickup for extra and broken containers from the beverage supplier. Mark returnable containers with a Palpa sticker. The beverage supplier debits and credits the container deposit in connection with a delivery or a collection.

Order Palpa stickers from extra.palpa.fi or asiakaspalvelu@palpa.fi.

Other packaging supplies can be ordered from beverage suppliers, wholesalers or other packaging suppliers. Detailed instructions can be found on Instructions for ordering packaging supplies.